

## Essential Reference Paper "B"

### Hertford Theatre Feedback 2014/15

#### Positive

*"It's great to have a theatre like this in my home town showing up to date films which we go to a lot. There is always entertainment going on with many shows, pantomimes & plays etc. The raked seating is excellent as you can see where ever you sit. Well done Hertford Theatre."*

*"Went with mum grandchild sister and friend the theatre is clean and cosy and friendly staff."*

*"Architecturally a bit of a Marmite building both inside and out. However since its refurbishment it now hosts excellent films and shows every month, also good Art exhibitions. Excellent cafe."*

*"The Hertford theatre is a lovely place for a night out. We have seen non mainstream comedians here and have never been disappointed - Miles Jupp, Ruby Wax and Virginia Ironside. The seats are comfortable and the theatre not too big. There is plenty of room and lots of comfortable seating in the bar area where you can have a drink and watch the world go by. There are plenty of nice restaurants nearby where you can enjoy a meal before the show."*

*"We use the Theatre regularly having rediscovered it after we retired. The management have worked hard after the refurb to make it an attractive, comfortable venue with a great variety of entertainment. The seats are comfortable, the acoustics good and for films, the cinema screen as big as many at Stevenage Ciniworld. Where it scores, however, is the price which is almost 1/3rd of a multi-screen cinema and for many films you just don't need 3D and surround-sound."*

*"What a breath of fresh air it was to witness the wonderful Cinderella and the glass slipper. No need for celebrity names who can't act or sing. This was a fully professional and well constructed theatrical extravaganza. The set, costumes and choreography were first class. The cast were vocally on point and the comedy was exceptionally delivered by Ugly sisters Geri Allen and Haley-Jo Whitney. Kudos to writer and director Rhys Thomas for yet another fantastic pantomime. I will certainly be booking for next years."*

*"Just to let you know that Olivia and her friend Molly had a brilliant time at the panto on Saturday, it was fantastic! The girls loved singing and dancing along to the songs and Olivia in particular was in awe of the perfect princesses! My friend and I thought Olga and Polga were hilarious and should be on TV!"*

*"Just returned from an excellent morning at your Panto. It was the best panto I have ever seen and everyone enjoyed themselves thoroughly (including our member of staff who was encouraged to go on stage). We all had a marvelous time and will definitely be returning next year. Please thank all the staff including Emma and Ben we feel very well catered for at your theatre."*

#### Negative

*"The auditorium is too hot. It is supposed to be Air Conditioned. Why is this not effective?"*

*"There is no wheelchair access to the stage and backstage areas. We cannot bring our events to your theatre because of this. We would like to host a large scale accessible event - such a shame."*

*"We are regular bookers but cannot always get studio space because it is booked for bigger events."*

*"We want to hire the studio but it is always booked."*

*“Some of the technical equipment is not repaired. It would be goods to have all the equipment accessible to users.”*